

3 November 2020

Dear members of the Bethany Christian Care Family

## **COVID-19 UPDATE – AGED CARE**

The Chief Health Officer has issued another Aged Care Direction (#13).

### **What has changed for aged care?**

The new Direction clarifies:

- That you are not allowed to enter an aged care facility if you are waiting on a COVID-19 test result.
- The list of symptoms that exclude a person from entering an aged care facility now includes fever (37.5 degrees or more), cough, shortness of breath, sore throat, loss of smell or taste, runny nose, diarrhoea, nausea, vomiting or fatigue.
- That you can apply for an exemption from the Chief Health Officer to visit someone who is near their end of life if you have been overseas or in a COVID-19 hotspot, with the permission of the operator of the aged care facility.

### **Some things stay the same**

We are still required to maintain records of all people entering aged care facilities and to screen them for possible COVID-19 risk factors or symptoms. Booking a time to visit means that this screening and information gathering can be done in an efficient, safe and orderly way. Visits and excursions can be booked through the online booking system available through our website.

### **What has changed for retirement villages?**

The new Direction has not made any changes for retirement villages

### **Conclusion**

I am thankful to God that at this time there are no known COVID infections among our residents or staff, and for your continued prayers for all the Bethany Christian Care Family.

Kind regards,



Rohan Reid  
CEO

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