

19 March 2021

Dear members of the Bethany Christian Care Family,

COVID UPDATE - #7/2021

Aged care - visiting and outing restrictions lifted

The Premier has just announced that recent restrictions on visitor entry to aged care, which were introduced on Saturday 13, 2021, will be lifted from 12:00 noon today.

We are pleased that the situation in Queensland has allowed for the restrictions to be lifted and we welcome family and loved ones being able to visit residents and also take them on excursions. From 12:00 noon today we will recommence visits and excursions, subject to the same conditions that existed before the most recent lock-down came into effect.

Practical considerations

- 1. Hand Hygiene and Social Distancing** – while it is welcome news that the restrictions on visiting to aged care have been lifted, please remember that the need to exercise hand hygiene and social distancing has not. As we have seen throughout Australia and the World, it is very easy for the virus to get out into the community and it is likely that there will be further cases of community transmission.
- 2. Booking System** – as screening requirements for visitors have not changed, we ask that all visits and excursions be booked through the online booking system available through our website.
- 3. Screening** – we are still required to ask visitors screening questions and to ensure that their temperature is below 37.5°, prior to allowing entry into aged care. For visitors to The Plains, this process has been automated and from today you will also receive a visitor sticker that we ask that you wear while on site. Similar technology will be rolled out to Beth Eden and Janoah Gardens in the coming weeks.
- 4. Common Areas** – in accordance with the Department of Health guidance, visitors are required to avoid spending time in common/ shared areas and are to visit residents in their rooms or outdoors.

I am thankful for your continued prayers for all the Bethany Christian Care Family.

Kind regards,



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CEO

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