

21 July 2021

Dear members of the Bethany Christian Care family,

### **COVID UPDATE - #19/2021**

As presently advised by the Queensland Government, additional restrictions on visitors to residential aged care facilities are due to cease from 6am, Friday 23 July 2021. We note that this situation could change at short notice, and will advise you if it does.

From 09:00 am Friday we will recommence visits and excursions, subject to the same screening conditions that existed before the most recent lock-down came into effect. This includes answering screening questions, temperature checking and providing an up-to-date influenza vaccination. In addition, as advised previously, please remember that the check-in process to aged care will be:

- i) Check-in using our electronic temperature check and screening system, and
- ii) Check in using the *Check-In Qld App*, and
- iii) Sign the fire roll.

### **Practical considerations**

- 1. Hotspots** – From 1am AEST Thursday 22 July 2021 all of South Australia will be a declared hotspot. Currently all of Victoria, Greater Sydney, Central Coast, Blue Mountains, Wollongong and Shell Harbour are declared as hotspots. Anyone who has visited hotspots in the last 14 days must not enter aged care.
- 2. Hand Hygiene and Social Distancing** – While it is welcome news that the restrictions on visiting to aged care have been lifted, please remember that the need to exercise hand hygiene and social distancing has not.
- 3. Mask Wearing** – While there is no legislated requirement to wear a mask, we ask that you consider wearing one at reception, and as you make your way to and from your loved one's room.
- 4. Booking System** – As screening requirements for visitors have not changed, we recommend that all visits and excursions be booked through the online booking system available through our website. Bookings for visits can be made via our website from Thursday 22 July.
- 5. Screening** – We are still required to ask visitors screening questions and to ensure that their temperature is below 37.5°, prior to allowing entry into aged care.
- 6. Common Areas** – In accordance with the Department of Health guidance, visitors are required to avoid spending time in common/ shared areas and are to visit residents in their rooms or outdoors.

Sincerely,



Rohan Reid  
CEO

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