

13 July 2021

Dear members of the Bethany Christian Care family,

### **COVID UPDATE - #17/2021**

The Queensland Government has advised that additional restrictions on visitors to residential aged care facilities will cease from 6am, Friday 16 July 2021.

We are pleased that the situation in Queensland has allowed for the restrictions to be lifted and we welcome family and loved ones being able to visit residents.

From 09:00 am Friday we will recommence visits and excursions, subject to the same screening conditions that existed before the most recent lock-down came into effect. This includes answering screening questions, temperature checking and providing an up-to-date influenza vaccination. In addition, as advised previously, please remember that the check-in process to aged care will be:

- i) Check-in using our electronic temperature check and screening system, and
- ii) Check in using the *Check-In Qld App*, and
- iii) Sign the fire roll.

### **Practical considerations**

- 1. Hotspots** – Currently Greater Sydney, Central Coast, Blue Mountains, Wollongong and Shell Harbour are declared as hotspots. Anyone who has visited these areas in the last 14 days must not enter aged care.
- 2. Hand Hygiene and Social Distancing** – While it is welcome news that the restrictions on visiting to aged care have been lifted, please remember that the need to exercise hand hygiene and social distancing has not.
- 3. Mask Wearing** – While there is no legislated requirement to wear a mask, we ask that you consider wearing one at reception, and as you make your way to and from your loved one's room.
- 4. Booking System** – As screening requirements for visitors have not changed, we recommend that all visits and excursions be booked through the online booking system available through our website. Bookings for visits can be made via our website from Thursday 15 July.
- 5. Screening** – We are still required to ask visitors screening questions and to ensure that their temperature is below 37.5°, prior to allowing entry into aged care.
- 6. Common Areas** – In accordance with the Department of Health guidance, visitors are required to avoid spending time in common/ shared areas and are to visit residents in their rooms or outdoors.

Sincerely,



Rohan Reid  
CEO

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